

# DFW Airport's World Cup Preparations

Alan Gonzalez, Senior Landside Operations Manager

## Our Vision:

Travel.  
Transformed.

## Our Mission:

We discover new ways to care for our customers, inspire our employees, and strengthen our communities to create an exceptional Airport experience. **Every. Day.**



# Award Winning Customer Service



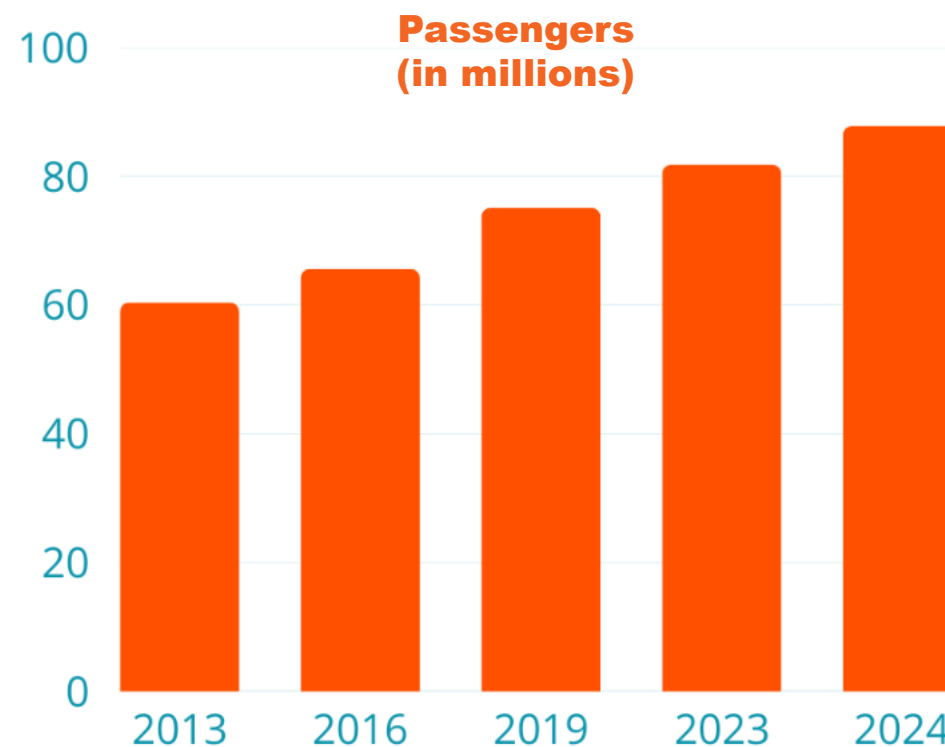
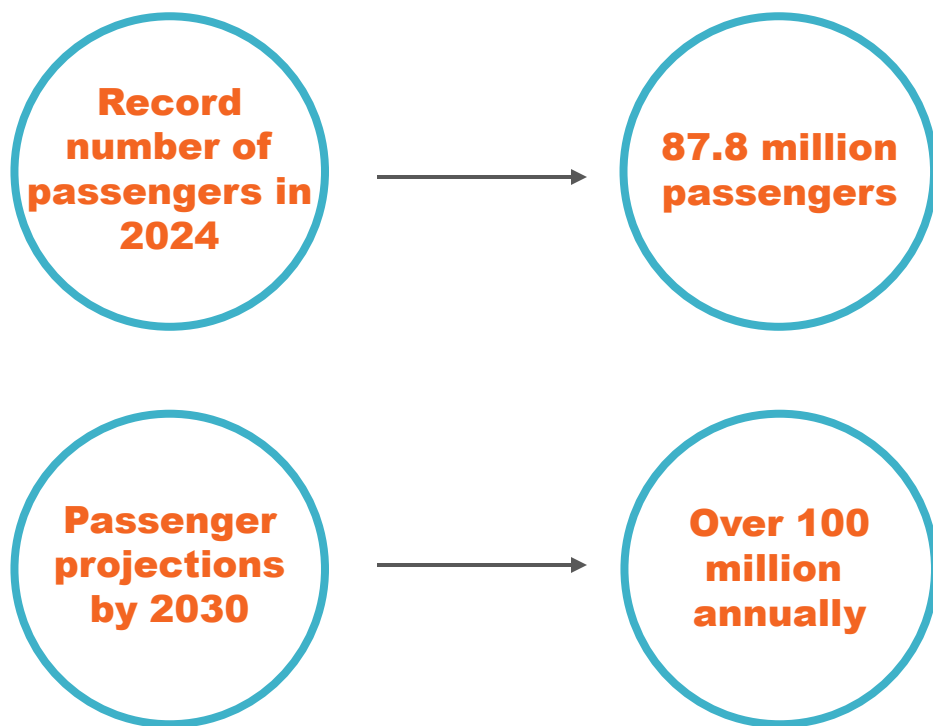


# International Destinations



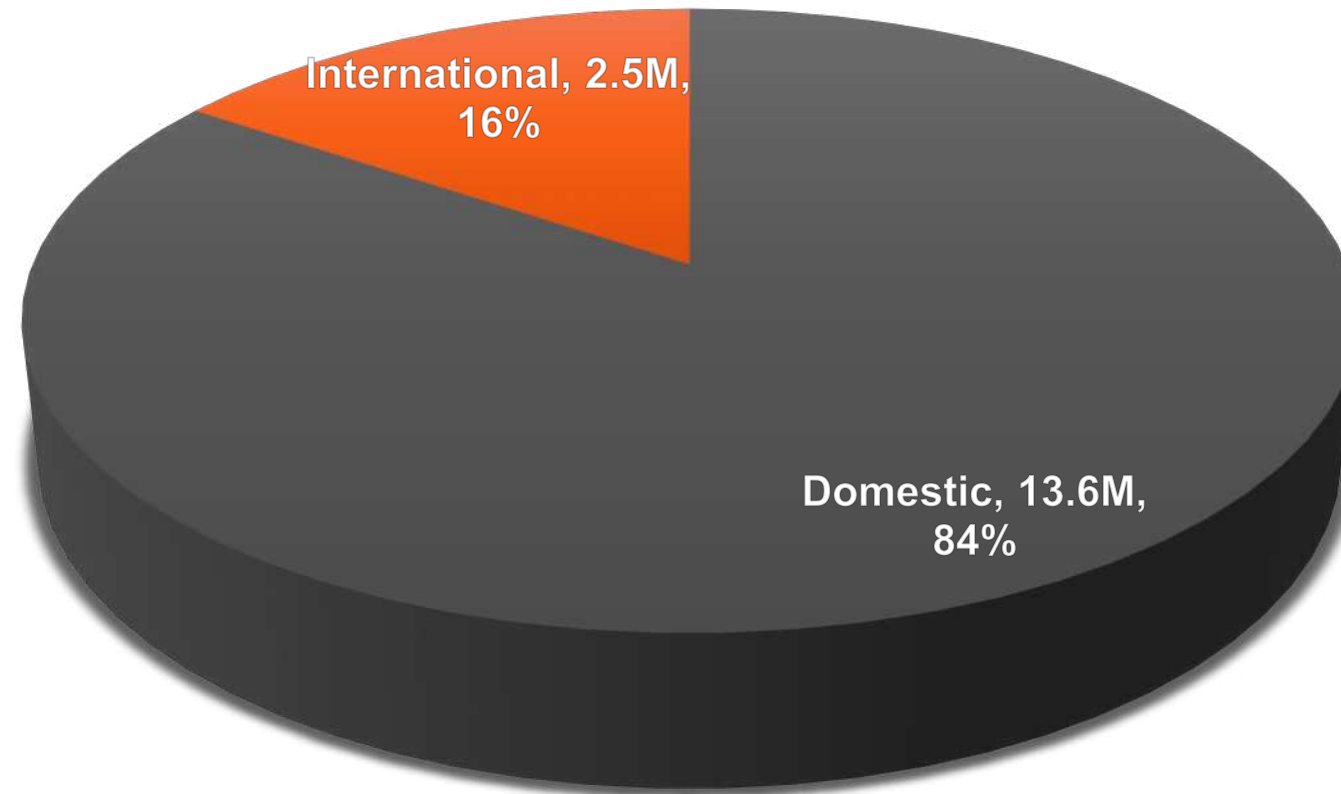
# DFW Passenger Traffic

DFW has experienced record growth over the past decade as demand for air travel continues.



# Passenger Analytics

Domestic versus International



June and July of 2025



# DFW Airport is Built for Large Volume

**3<sup>rd</sup>** in the world  
for **passengers**

87.8M - Airports Council International (ACI) 2024

**3<sup>rd</sup>** in the world  
for **operations**

143K ACI 2024



**76**  
INTERNATIONAL  
DESTINATIONS

**192**  
DOMESTIC  
DESTINATIONS



Every major city  
in the continental  
United States can  
be accessed within

**FOUR**  
HOURS

**32** PASSENGER  
AIRLINES

DOMESTIC: **13**  
FOREIGN FLAG: **19**



DFW COVERS  
MORE THAN

**26.9**  
SQ. MILES

Larger than Manhattan

**275k**  
PAX Per Day



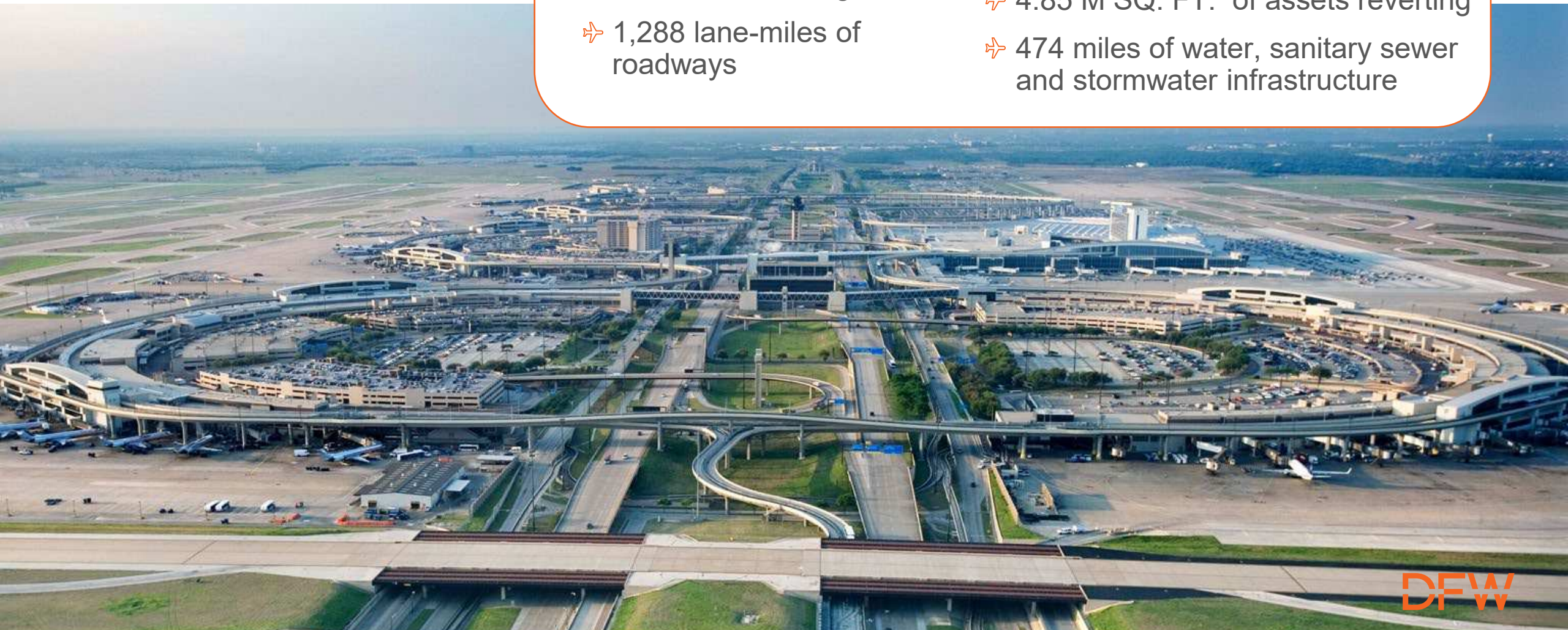
**35k**  
International  
PAX Per Day





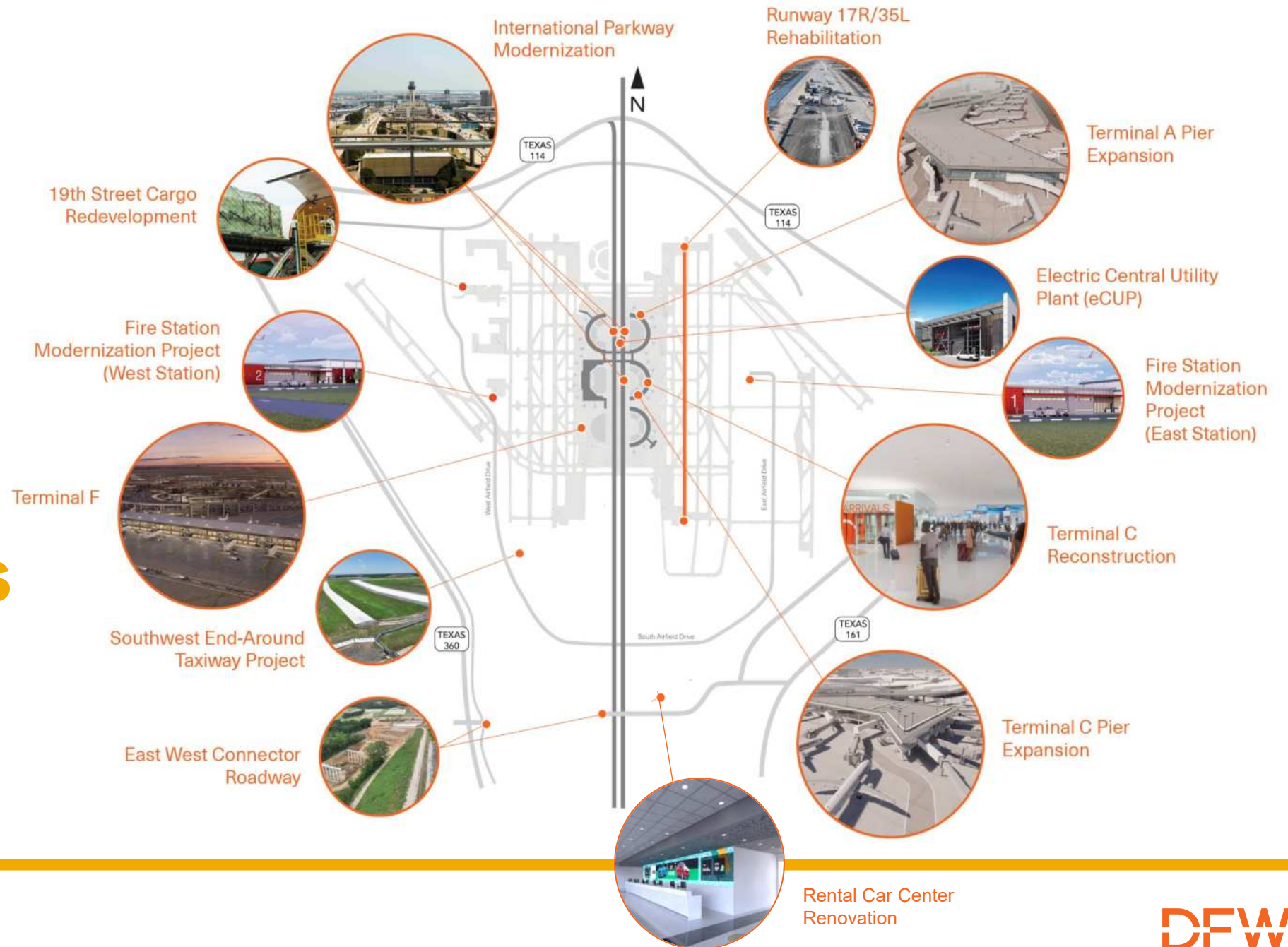
# Airport Infrastructure

- ✈ 17,000 + acres of property
- ✈ 7 runways
- ✈ 12 airfield bridges
- ✈ 133 landside bridges
- ✈ 1,288 lane-miles of roadways
- ✈ Over 75 M SQ. FT of airfield pavement
- ✈ 172.7 M SQ. FT of pavement overall
- ✈ 4.85 M SQ. FT. of assets reverting
- ✈ 474 miles of water, sanitary sewer and stormwater infrastructure





# DFW Forward and Other Capital Investments



# ANTICIPATED TIMELINE



**2025**

- Major construction underway
- International Parkway Bridge Modernization partial completion



**2026**

- East West Connector completion
- Terminals A & C Piers completion
- Terminal C Phase 1A and South Garage completion
- International Parkway Bridge Modernization completion



**2027**

- Terminal F Phase 1 and Terminal D Enhancements completion
- Terminal C Reconstruction Phase 2 underway
- Southwest End-Around Taxiway completion



**2028+**

- Terminal C Terminal Reconstruction and Garage Renovations Phase 2 and 3
- Terminal F Phase 1A and 2



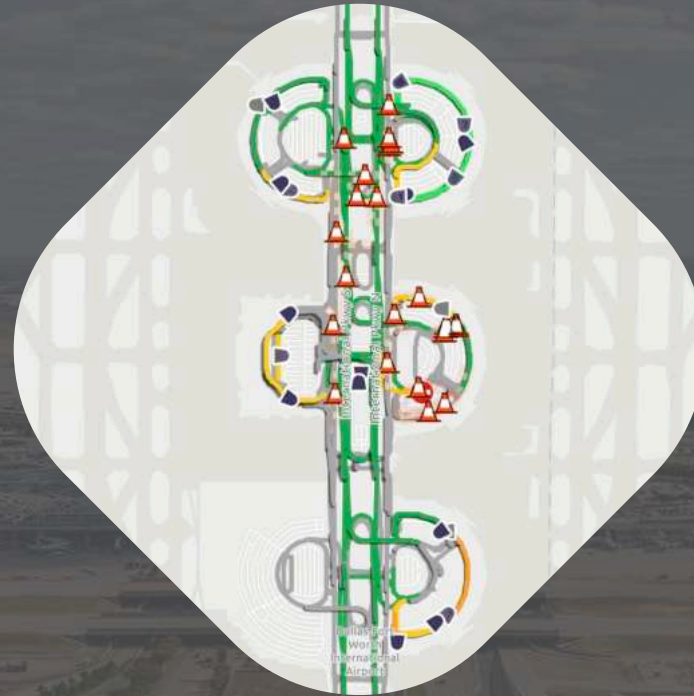


# New Technology



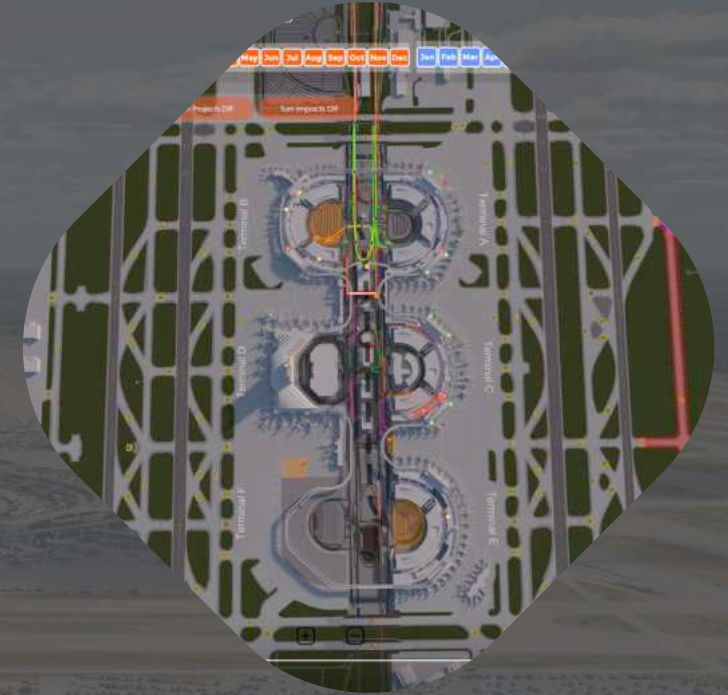
## Terminal Advancements

- International Passenger Experience
  - Digital Wayfinding
  - Flight Information Displays
- Dynamic multilingual digital displays



## Aware Traffic Forecast Model

- Real-Time Traffic Congestion
- Consolidates All Related Incidents
- Forecast Traffic Congestion



## Digital Transformation

- Digital Twin
- Digital Tower
- Dynamic Model
- Dynamic Dispatch



**Ticketless Transition '25-'26**



# Plaza Optimization

**Cashless  
Feb '25**



**5 Year Plan:  
Remove Gates**

# TBU By the Numbers

Fiscal Year 2025





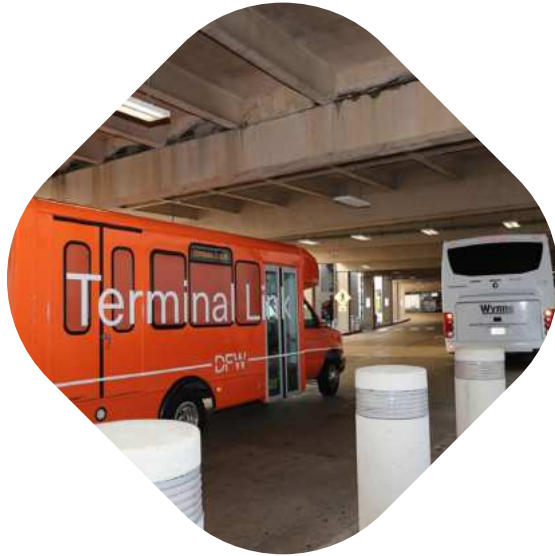
# Ground Transport to/from DFW

Given the expected increase in international travel, DFW also provides convenient transportation for passengers.

- Transportation Network Companies
  - 11 loading zones – 4 providers
- Taxi
  - 8 taxi stands – 20 providers
- Pre-arranged Limousines
  - 270 providers
- Courtesy Vehicles
  - 92 providers
- Charter Buses
  - 22 providers
- Shared Ride
  - 1 provider

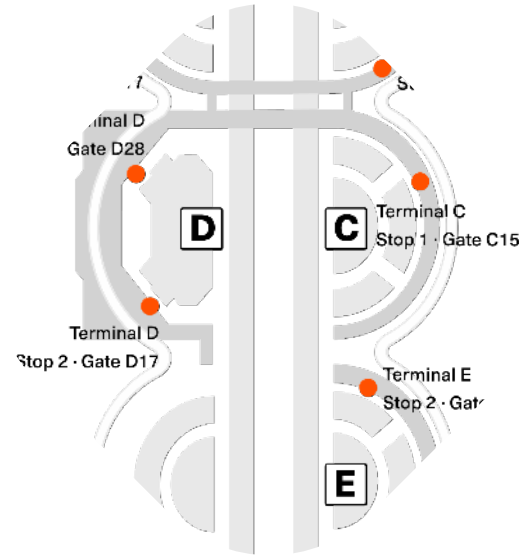


# Connect/Transfer at DFW Airport



## Terminal Link

- Free van shuttle every 10 minutes
- Outside of security



## DFW Mobile App

- Shuttle tracker
- TSA wait times
- Maps
- Order Food



## Skylink

- Free light rail train
- 2-minute frequency
- Digital screens



# Public Transport to/from DFW-Stadium

Given the expected increase in international travel, DFW is working to communicate and direct passengers to the various train systems.

- TRE and Dallas (AT&T) Stadium
  - Connects the airport to the stadium
  - Use of bussing and shuttle systems



# Public Transport to/from DFW-Fan Fest

Given the expected increase in international travel, DFW is working to communicate and direct passengers to the various train systems.

- DART and “FIFA Fan Festival”
  - Connects the airport to Fan Fest
  - Use of DART Orange and Green lines





An aerial photograph of a city, likely Dallas, Texas, with a large stadium complex highlighted in white. The stadium complex is located in the center of the image, featuring several large, circular structures. The surrounding area includes highways, parking lots, and other urban infrastructure. The entire image is overlaid with a semi-transparent orange filter.

# Thank You!