

Empowering Traffic Operators
Through Modular Decision-Making

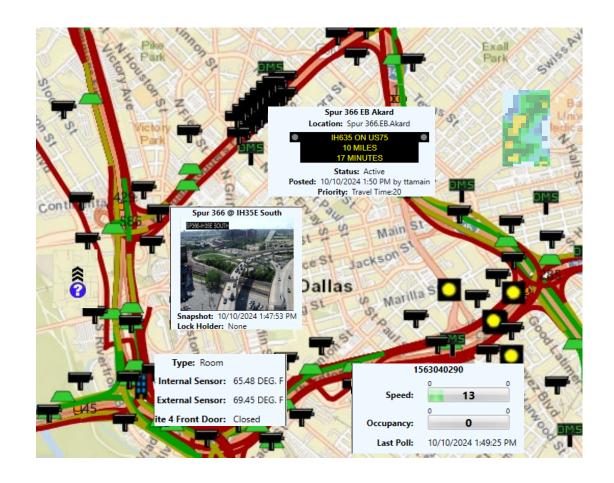
Transforming Data into Action in Advanced Traffic Management Systems



- Challenges in traffic management
 - o Increasing amounts of data available
 - Traffic speeds
 - Crowd sourced data
 - Incident reports
 - o Increased workload demands
 - Increased responsibilities
 - Staffshortages
- Leading to
 - o Data overload
 - Decreased numbers of incidents detected
 - o Delayed responses

Increasing Amounts of Data Leads to Cognitive Overload

- Large number of data sources including:
 - **→**Events
 - → Traffic speeds
 - → Weather
 - →Message boards
 - →Camera snapshots
 - → Satellite buildings
 - →Beacons
 - → Device status indicators
- Can make it hard to see what data is important



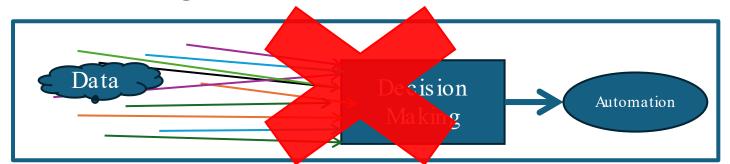
What Is Modular Decision Making?

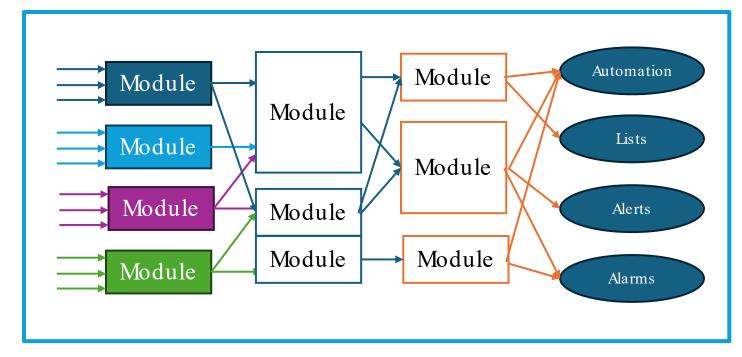
What it is not:

• All data processed at a single point and automated

What it is:

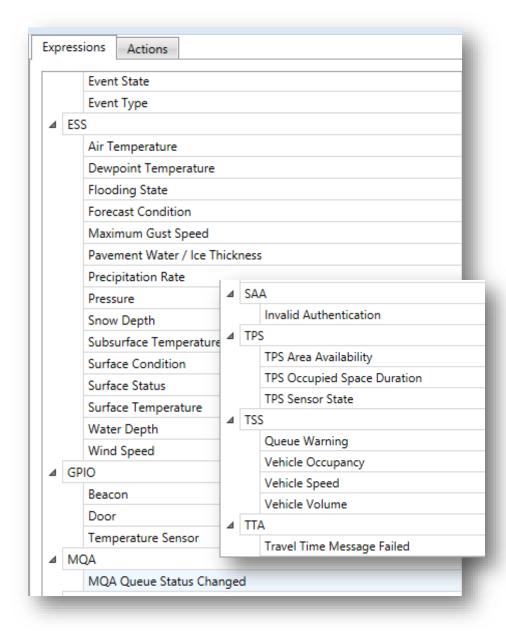
- Complex decision processes are broken down into smaller modules or actions
- Each point is a focused decision or task (e.g., monitoring a specific device or responding to a specific type of incident)
- Goal: streamline decision-making, making operations more flexible, efficient, and adaptable
- Bonus: Data sources can be isolated and turned off if inaccurate





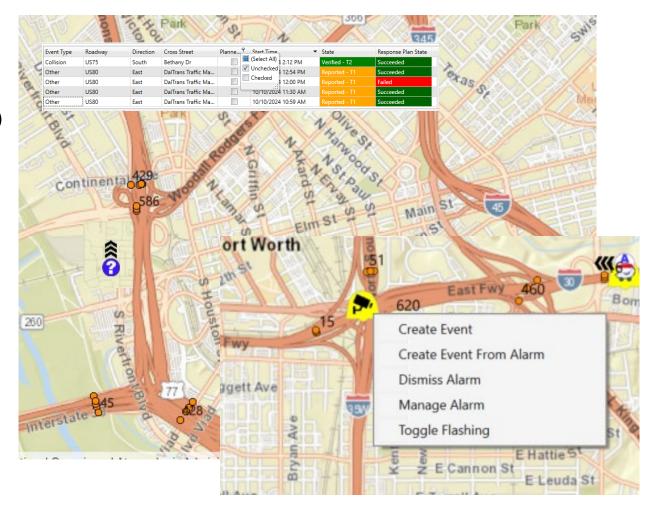
Modular Decision Making: Lonestar

- Multiple decision-making systems supporting automation
 - Event management
 - Scheduling
 - Travel times
 - Variable speed limits
 - Decision support system (DSS)
- Rules-based DSS
 - Includes devices, external events, status changes
 - Granular settings for specific devices, roads, radius
 - Configure to alert (emails, Lonestar popups), alarm, create events, automate messaging
- Can be used to transition from low to high automation
 - Start with alerts or alarms
 - Once data and processing build trust, increase automation



Modular Decision-Making Focuses Attention

- Data source layers do not need to be visible
- Focus is on viewing important data
- Filtered lists views (currently managed events)
- Alarms for:
 - o Crowd-sourced events (e.g., Waze)
 - o Slow speeds
- Alerts for:
 - Device status problems
 - Variable speed limit activations
 - Wrong way driver detection
- Automation



Improving Efficiency With Automation

Initial Stage: Manual Decision-Making

- Operators manually handle alarms and incidents, analyze data, and post messages
- No automation as trust in the system's accuracy and processing is not yet established

Intermediate Stage: Partial Automation

- Data generation and alarms are automated, but operators still review and manually approve actions (e.g., posting to DMS or adjusting speed limits)
- Modular decisions help filter relevant data for the operator, increasing efficiency but requiring manual intervention.

Advanced Stage: Full Automation

- The system automatically performs actions based on modular alarms and events (e.g., automatic DMS messages, variable speed limit adjustments)
- High trust in data and modular processes allows more tasks to be handled by the system with minimal operator input

Accuracy and Trust = Increased Automation

We have seen this before, travel time messaging automation increased with trust in data and the systems

Manual travel time creation

Automated generation of travel times, manually posted

Travel times is now an automated background process

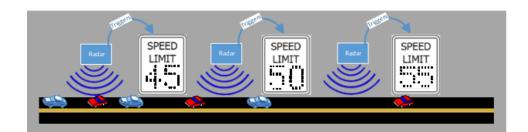
- Prior to any automation
- Data manually determined
- Users posted those messages

- Travel time generation was automated
- Lack of trust in the data accuracy
- Users reviewed generated data
- Messages were manually posted

- Generally, accuracy of data is trusted
- Messages are automatically posted
- Users may review and validate

Building Trust for More Automation

Variable Speed Limits



Train Detection





Fog or Icy Conditions

Roadway Conditions	Advisory & Control Strategies		
	DMS	CSLS	HAR
Case 1 - Vehicle Speeds Below 45 mph	"CAUTION" alternating with "SLOW TRAFFIC AHEAD"	N/A	N/A
	"FOG AHEAD TURN ON LOW	"FOG" Displayed, & Flashing Warning Lights Activated	N/A

Event Response Plans



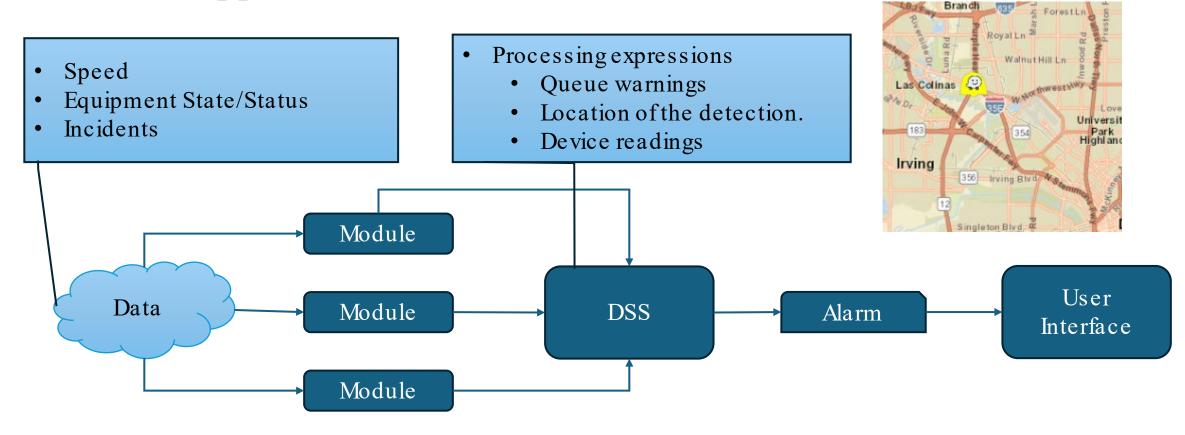
Wrong Way Driver Alerts



- Provides visuals for easy confirmation and event creation
- Lists closest cameras and can launch PTZ control

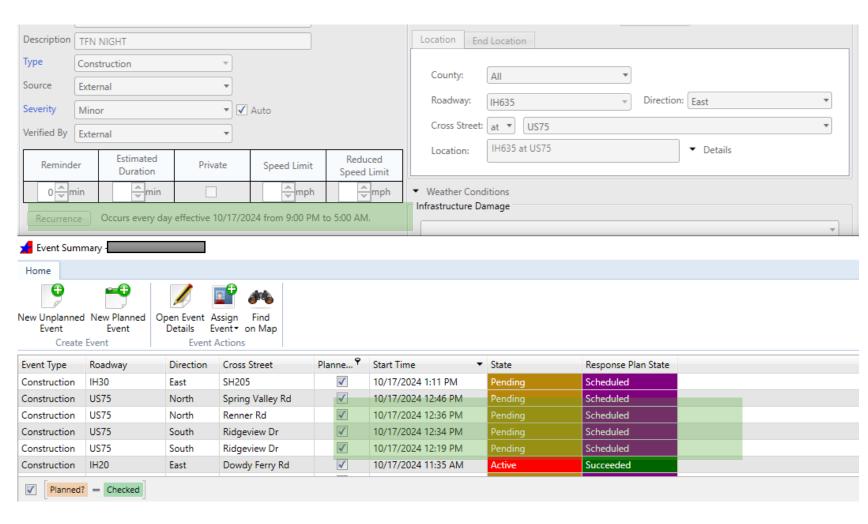
Data-Driven Decisions

Decision Support Data Flow



Long-Term Benefits

- Reduces repetitive, easily automated tasks like recurring messages
- Allow operators to focus attention where needed
- Results in safer, more efficient operations



Where Do We Go From Here?

- Data sources
 - Improve accuracy and reliability.
 - Add other data sources that have been proven reliable.
- Al and predictive analytics
 - Accurate and timely data is required for good results.
 - Currently, the trend is for products to claim AI and predictions.
- Extend to include more automation as data source reliability and processing is proven out.
- Remember we want to improve operators' experiences.
 - Provide highly reliable, trustworthy automation.
 - Reduce operator overload.

Questions?

Roberto Acevedo roberto.acevedo@swri.org

